

November 1, 2010

To Whom It May Concern:

I am pleased to write a letter of recommendation for All Solutions Cleaning & Maintenance, the company that provides cleaning services for 215 Union Blvd in Lakewood, Colorado, where our administrative offices are housed.

All Solutions has provided excellent service in our building for the last several months since they picked up the cleaning contract, and has exhibited a markedly higher level of performance and commitment to service and cleanliness than the previous service provider. Each of the staff members are professional, polite, and appear to be genuinely interested in providing first-rate service every day of the week. Their attention to detail begins with their own personal appearance, and continues throughout each step of the tasks they perform on the floor each evening. Their work is timely, complete, and thorough, and we have been very pleased with the level of service that they have provided.

Dan Howard, Managing Member, does a good job of being onsite and available for both his employees and the building's clients. He is pleasant, professional, and has been very approachable with any concerns we have had. He has initiated several conversations without our prompting to determine the level of service being provided by his staff. He is quick to return phone calls, and is equally comfortable following up with building clients face-to-face. We have appreciated his pleasant demeanor, proficiency in all matters, and high level of service.

It is with pleasure that I submit this letter of recommendation on behalf of All Solutions Cleaning & Maintenance. It is my opinion that any client would be pleasantly surprised and completely satisfied with the services that they could offer.



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